



# National Bus Trader

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# Peter Pan Celebrates 85 Years on the Road



by Larry Plachno  
Photos courtesy of Peter Pan Bus Lines

Peter Pan Bus Lines was originally founded in 1933 as a small company operating sedans from Springfield to Boston, Massachusetts. Now, 85 years later, Peter Pan Bus Lines has become a major bus operator on the East Coast with service from Springfield and Boston south to New York, Philadelphia and Washington, D.C. It remains in the hands of the founding family that has also expanded into areas beyond bus operations.

In 2018, Peter Pan Bus Lines celebrated its 85th Anniversary. We were reluctant to let this milestone pass without taking note. One of the better-known and better-respected bus operations in the United States, Peter Pan Bus Lines combines the attributes of an immigrant heritage, a history of scheduled service and continued ownership by the founding family.

Over the years the Picknelly family has diversified into other business enterprises. However, Peter Pan Bus Lines continues to be one of the best known and most respected bus operations in the nation and a leader in the bus industry. Here is an updated company review that incorporates some infor-

mation from older articles with newer updates and information.

## The Family Heritage

The story behind Peter Pan Bus Lines starts in Picarelli, Italy, in the province of Avellino. This small community of about 4,000 is located about 30 miles east of Naples. Carmine Picariello, the son of a subsistence farmer, was drafted into military service in 1885 where he learned road construction and utility work. When he returned to his hometown after his military service, Picariello found poor economic conditions and a lack of jobs. In order to support his family, Picariello decided to come to the United

States. His military experience with road construction and utility work got him a position with the Department of Public Works in East Orange, New Jersey.

In 1899, Picariello was able to bring his wife and two sons to the United States. Three more children were born. It is an interesting reminder of those times that Carmine changed the family name to Picknelly to sound more American. The names of the children were Americanized at the same time. Some of the children later changed the spelling of their name to "Picknelly," because it appeared to be more Irish. In those years it was easier to get employment with an Irish name than a name that sounded Italian.

Carmine died unexpectedly in 1907 and his son, Peter C., who was then only 15 years old, took over responsibility for the family. Family tradition holds that Peter C. got involved with motor transportation because of his father's background with roads. Initially, he was employed as a chauffeur. Then, in 1919, Peter C. was able to buy into the association running a route along Central Avenue from East Orange to Newark. In late 1925, Peter C. along with three other Italian bus operators sold their vehicles and route medallions to Public Service of New Jersey and then moved to Springfield, Massachusetts to start a new bus company.

Interstate Buses Corp. was created in 1926 with the operating authority for an initial route from Hartford, Connecticut to Providence, Rhode Island. Peter C. not only served as president of the new company but also obtained operating rights for an additional route to Albany, New York. In spite of the fact that the United States was in the midst of the Great Depression, Peter C. sold out his share of the partnership in 1932 to strike out on his own.

The Interstate Buses Company continued to operate and was eventually merged into Bonanza Bus Lines. It is noteworthy that in 2003, Peter Pan Bus Lines acquired Bonanza.

## The Start of Peter Pan

In 1933, Peter C. purchased the Yellow Cab Air Line that was based in Springfield, Massachusetts. It operated a somewhat round about route that started in Northampton, north of Springfield, then operated south to Springfield and turned southeast through Stafford Springs, Connecticut where the route turned northeast to Boston.

After acquisition, Peter C. named the new company Peter Pan Bus Lines after the main character in the Sir James Matthew Barrie classic about the boy who lived in Neverland and refused to grow up. Family tradition held that two of Peter's children – Janet and Peter L. Jr. bore a resemblance to the characters of Wendy and Peter Pan in the book.

Initially, the operation was somewhat of a struggle because the round about route, then on conventional roads, took more than three and one-half hours to drive. The company charged only \$3.50 for a round trip, which was a bargain in depression years, but the extra travel time worked against the company flourishing. Finally, after operating for a few years, Peter Pan won approval from the State of Massachusetts to operate directly from Springfield to Boston via Route 20. This reduced travel time to two and one-half hours and made the operation more practical and viable.

This was somewhat of a turning point in the company's history. As the number of passengers increased, the company was able to expand and run more buses. As the need for more staff evolved, various family members joined the company. Bill Picknelly, the younger brother of Peter C., became the first maintenance garage supervisor in 1942. After World War II, Bill's son Carmen took over supervision of Peter Pan's maintenance and became a legend in the industry. Carmen's son Tom continues the family tradition as senior vice president supervising garage locations. Tom's son Joe is now the fleet manager and one of the fourth generation of the family to enter the business.

Another new addition to the staff came under tragic circumstances. Bill Picknelly, who had been serving as operations manager, unexpectedly passed away in 1948 leaving a serious gap in the company administration. Peter L. Picknelly, the son of Peter C., who was 18 years old and had been attending Northwestern University, "temporarily" left school and returned to Springfield to fill the void left by his uncle. He never did return to college but did become a legend in the bus industry.

When the new Massachusetts Turnpike opened in 1957, Peter Pan obtained operating authority over it. This cut travel time

This historical Buick depicts the original fleet of four limousines that founded Peter Pan Bus Lines in 1933. It is honored by carrying number one in the Peter Pan fleet. On occasion, it makes an appearance at special events and trade shows.



from Springfield to Boston to less than two hours – essentially equivalent to private cars and faster than trains. The company also expanded into other routes. By 1963 Peter Pan had reached a new milestone. The company was now running 28 buses and annual sales exceeded \$1 million for the first time.

### Peter L. Picknelly

Peter C. Picknelly, who had founded Peter Pan Bus Lines in 1933 and managed it since then, passed away in January of 1964. His 33-year old son, Peter L. then took over as the second generation managing the company. Fortunately for all concerned, Peter L. had stepped into the company in 1948 when his uncle passed away and hence had several years experience in management. In addition to being a guy who liked buses, Peter L. was very good at thinking outside of the box and moving into new directions. He steered the company to charters and tours and then began to acquire companies outside the bus business and purchase real estate. This helped put the company in a strong financial position.

His first efforts in this direction came almost immediately because of the 1964-65

World's Fair in New York City. The Peter Pan World Travel Service, a travel and tour division, was created. Due to the moderate mileage involved, Peter Pan was able to offer one-day tours to the fair with all expenses included. In following decades, several businesses were purchased and added to the family holdings. These included Camfour, a sporting goods distributor and Belt Technologies, a manufacturer of metal belts. The Picknelly family also became involved with insurance and bus leasing.

### A New Terminal and Expansion

As the company expanded, it needed more space. An early move in this direction was made in 1958 when Peter Pan acquired the old Trolley Barn. It was built in 1897 when the Springfield Street Railway Company changed over from horse cars to electric trolley cars. At that time the company was operating 27 buses and had run out of room at their previous location. For many years the building was used for both a bus garage and corporate office. Your editor noted that some of the old trolley wire hangers remained overhead for many years.

This 1949 GM PD2903 has been beautifully restored and represents the black and white paint scheme in the immediate post-war years. GM coaches dominated the Peter Pan fleet for many years.



The old 1897 Trolley Barn in Springfield was acquired in 1958 and served as the Peter Pan garage and office for years. It was later turned over to Coach Builders, Inc. and used for doing bus repair work.





A major turning point for the company came in 1969 with the opening of a new and modern terminal at 1776 Main Street in Springfield. In addition to serving as the primary bus terminal for Springfield, it also housed the Peter Pan corporate offices and fleet maintenance facilities. It created a "first" by combining Greyhound and Trailways operations with Peter Pan since the building was owned by neither major carrier.

It might be noted that the "new" terminal remained in full operation for about 48 years and continues to serve as a maintenance facility. In 2005 it was officially renamed the Peter L. Picknelly Transportation Center. In 1980-82 the old Trolley Barn was renovated. It was then used by Coach Builders, Inc., a Peter Pan affiliate that specialized in rebuilding and refurbishing buses.

Peter Pan Bus Lines was not the only bus operation of the Picknelly family. A company called Travel Time operated school buses in the Springfield area and eventually transported 17,000 students daily on 600 buses. U.S. Bus was a coach operation based in Washington, D.C. in the 1970s and 1980s. Peter L. Picknelly was also involved with Sunshine Bus Lines in Florida and VIP Coach Lines in Atlantic City.

A major expansion came in 1985 with the acquisition of Trailways of New England. Peter Pan extended service over these routes and came into the New York City market for the first time. The company was now running 150 buses and had a staff of 500. Further expansion came in the 1990s when Peter Pan acquired American Coach Lines in Washington, D.C., opened a office and maintenance facility there, and



The new Springfield Bus Terminal at 1776 Main Street opened in 1969. In addition to being a terminal it also served as a corporate office and maintenance facility. Regular bus operations moved out to Union Station in 2017 and the offices followed a year later.

expanded service to Washington, D.C., Baltimore and Philadelphia.

This led to "fare wars" with Greyhound, the operator that had previously dominated that market. At one point the fare from New York to D.C. dropped to \$5 while the newspapers covered the excitement. In 1999, Peter Pan and Greyhound decided to set aside their differences and worked out a pool agreement that would last for 18 years and also included joint service under the Bolt and Yo names for a period of time. It might be noted that in

1998, Peter Pan was still very much a scheduled service operation. That year 82 percent of the company revenue came from scheduled service, 13 percent from charters and tours and the last five percent from other sources.

A major turning point came in 1993 when Peter L. Picknelly acquired Monarch Place in downtown Springfield. Built in 1986 at a cost of \$110 million, the 25-story building was the tallest free-standing building between Boston and Albany, New York. It housed an office tower plus a 324-room Sher-



"For me?" In this posed photo, Peter L. Picknelly is gifted with a new GM "deck" coach by Santa Claus. In addition to being an accomplished businessman, the late Peter L. was somewhat of a bus fan and very supportive of his Springfield community. Peter Pan initially moved to GM coaches in the 1940s and continued buying them until 1974.



aton Hotel. It soon became a major factor in the renaissance of downtown Springfield. An interesting side note is that Monarch Place was built where the Springfield bus service operated by Peter Pan Bus Lines was located when Peter C. Picknelly purchased the company in 1933.

To some extent it can be said that Monarch Place completed the transition of Peter L.'s son, Peter A. Picknelly into bus company management. On his 21st birthday in 1980, Peter A. was named vice president of Peter Pan Bus Lines. He then became president in 1984 at 25 years old. In 1991, Peter A. became president and CEO when his father, Peter L., assumed the title of chairman. After the acquisition of Monarch Place, Peter L. moved his office

there and concentrated on the building and other family business, leaving Peter A. to run the bus company.

In addition to having an excellent reputation as an astute businessman, Peter L. was extremely active in local affairs and invested heavily into his local community, primarily benefiting the youth in his area. At his 70th birthday celebration, when the family asked Peter L. to look back and name what he considered to be his major accomplishments, the first two items he mentioned were serving in the Army during the Korean War and becoming the youngest counselor and voted "Best Counselor" by his peers at the Boy's Club summer camp when he was only 15 and a half years old.

Peter Pan was one of the first companies to run billboard buses by painting their sides for different reasons. This one celebrated the company's 50th anniversary in 1983. Note the whitewall tires on this MC-9 that was the only model available from MCI that year.



In 2003, Peter Pan effectively doubled its size with the acquisition of five bus companies in the New England area. Initially, the name of the former company was retained on the side of the coach as can be seen here with Bonanza Bus Lines. The acquisition of Bonanza Bus Lines was somewhat prophetic because the founder of Peter Pan sold out his interest in Interstate Buses years earlier and that was merged into Bonanza Bus Lines.



Peter L. Picknelly unexpectedly passed away in 2004 while on a vacation trip to Portugal. Long acknowledged as an industry leader, Peter L. had been honored over the years with countless appointments, directorships and chairmanships in transportation.

### Peter A. Picknelly and Continued Expansion

Another major expansion came in June of 2003 when Peter Pan reached an agreement with Coach USA to purchase five bus companies in the New England area that Coach USA had acquired in 1998 and 1999. Included were Bonanza Bus Lines and Pawtuxet Valley Lines, both based in Rhode Island. Arrow Lines was based in East Hartford, Milford and Waterford, Connecticut. Coach USA was based in Boston while Main Line was located in Portland, Maine.

This acquisition effectively doubled the size of Peter Pan Bus Lines and added approximately 175 buses to the fleet and increased the workforce from approximately 750 to around 1,500. The fleet now amounted to more than 300 buses. Apparently because it did not operate scheduled service, in early 2004 Peter Pan sold the Maine Line operation in Portland to Cyr Bus Line in Old Town, Maine. A few years later, Cyr Bus Line sold this company to another local operator in Portland.

For the first time since its founding, Peter Pan Bus Lines was run by someone other than a member of the Picknelly family. On May 15, 2012, Brian R. Stefano stepped in as the new president and CFO. A 23-year veteran with Peter Pan, Stefano was a graduate of Western New England College with degrees in accounting and business administration. Peter A. Picknelly assumed the title of chairman and chief executive officer, a position that had remained vacant since the passing of his father in 2004.

### Recent Activities

Moving beyond its 80th Anniversary in 2013, Peter Pan Bus Lines has continued new improvements and developments.

In 2010, Peter Pan began offering reserved seating on certain routes. Initially, these were routes connecting New York City with Hartford, Philadelphia, Washington D.C. and Springfield, Massachusetts. In 2013, this program was expanded to include all scheduled service. This allowed Peter Pan passengers to purchase a ticket in advance on a specific schedule and select their desired seat. Those passengers who were not sure of their departure time or date could still purchase a standard ticket good for travel anytime and upgrade to a reserved ticket at the terminal. Peter Pan was the first bus carrier to offer these options.



Another new Peter Pan innovation added in 2013 was the "Locate My Bus" Web page on the Peter Pan Web site. Based on Saucan GPS technology, the Estimated Time of Arrival for the next bus was shown for each stop served by Peter Pan. Major Peter Pan terminals would also show this information and it was freely available to other terminals.

Two purchases were made in 2014. A new garage was opened in Rocky Hill, Connecticut just south of Hartford. Located near Interstate 91, this facility would help support Peter Pan operations in the Hartford area. That same year the Student Prince and Fort Restaurant with a German-American menu and a location in downtown Springfield was acquired. This is located near I-91 and Monarch Place, the office/hotel complex and tallest building in Springfield that was acquired in 1993.

A unique anniversary took place on August 11, 2014 when Bridgestone announced the 75th anniversary of their tire leasing agreement with Peter Pan. It was on August 11, 1939 that Peter Pan agreed to lease tires from Firestone for three 10-passenger Chevrolet buses and five 19-passenger Beck buses on a cost-per-mile basis. While the agreement remained, it was obvious that the fleet had grown a little since then. In 2015, the company partnered with online Web sites to sell tickets on Peter Pan buses. These included Wanderu, Busbuds and Gotobus.

There were several new programs and improvements in 2016. Included was a new Web site as well as a dynamic pricing model and a loyalty program with perks. Service to Cape Cod was also expanded at this time.



This delightful photo, taken in Springfield, shows how the fleet changed over the years with an MCIJ4500, an MCI "D" model, a GM PD4103, a GM PD2903 and a historical Buick representing the original fleet. An astute observer will note the appearance of Monarch Place above the two GM coaches. It was acquired by the Picknelly family in 1993.

The year 2017 marked two major changes for Peter Pan. The first was an end to the 18-year pool with Greyhound. Peter Pan's expansion of service into New York City and Washington, D.C. in the 1990s prompted a fare war with Greyhound. This was eventually resolved by pooling services over certain routes and even joint service under different names. Other improvements at this time involved establishing new selling locations in Boston, Philadelphia, D.C., Baltimore and downtown Providence. Paperless boarding was instituted system-wide and a lowest price was guaranteed.

The second major change marked the start of the move from the old Peter Pan Bus Terminal when bus operations were transferred to Union Station. The old terminal, located at 1776 Main Street, opened in 1969. It combined Greyhound and Trailways service under one roof and served as the center of bus operations, as well as Peter Pan bus

maintenance and corporate headquarters. On June 25, 2018, the Peter Pan corporate offices moved from the old terminal to the third floor of the newly-renovated Union Station. This leaves the bus maintenance operations remaining at the old terminal.

Perhaps one of the most important advances came in April of 2018. It was then that Peter Pan Bus Lines opened its very own ticket counter at the New York City Port Authority terminal. This was a major step forward because Peter Pan Bus Lines had not been able to sell its own tickets in New York City previously.

In addition to bus operations, the Picknelly family has acquired several non-bus businesses. These include Camfour - a wholesale sporting goods distribution company, Hill Country - a wholesale sporting goods distributor based in Texas, Belt Technologies - high performance conveyor belt



Peter Pan originally introduced billboard buses when you still had to paint the buses by hand. With the introduction of exterior wraps and graphics, the appearance of billboard buses has improved considerably. This one highlights the features of the Pioneer Valley in Massachusetts.





Peter Pan buses serving Springfield moved to the renovated Union Station in 2017. They had operated from the Peter Pan terminal at 1776 Main Street since 1969.



Union Station in Springfield, Massachusetts is now a multi-modal terminal serving Amtrak, Peter Pan Bus Lines, Greyhound and other bus operations in the area.

systems, Century Woodworking, Architectural Windows and Doors, Duval Precision Grinding, PMP Air - providing private executive jet services, Opal Real Estate Group - Property Development and Management and The Student Prince/The Fort - an 80-year old landmark German-American restaurant.

#### Bus Bash Events

A total of four different Bus Bash events were either hosted or co-hosted by Peter Pan Bus Lines and affiliates. Your editor thoroughly enjoyed working with Peter L. Picknelly on these events. While he was an outstanding businessman, it was obvious that he went out of his way for buses and bus people. Until today, this list of four Bus Bash events stands as the all-time record for one sponsor.

The fourth Bus Bash was held in May of 1982 at the U.S. Bus facility in Tuxedo, Maryland just outside of Washington, D.C. Peter Pan Bus Lines hosted the 14th Bus Bash in Springfield, Massachusetts in 1987. In 1996, Peter Pan Bus Lines joined with Gold Line to host a Bus Bash in Tuxedo, Maryland that included a tour of Washington, D.C. May of 2001 saw Peter Pan Bus Lines host a Bus Bash in its home town of Springfield, Massachusetts. This included a look at some of the first J4500 coaches in regular service and a ride on the new Tinker Belle boat.

I think it is appropriate to mention that over the years, Peter L. Picknelly was responsible for preserving and restoring some historical vehicles that were displayed at Bus Bashes and other community events. Noteworthy was a historical Buick that carried the early company paint scheme and represented the fleet when the company was founded in 1933. Next came a 1949 GM PD2903 that was beautifully restored and carried the post-war black and white paint scheme of Peter Pan Bus Lines. More recently, Coach Builders restored a 1939 GM

Futurliner that was originally used for a mobile GM show in that era.

#### The Peter Pan Fleet

Peter Pan Bus Lines has operated a wide range of equipment over its 85-year history. The original fleet of 1933 consisted of two 1930 Buicks, one 1929 Packard and one 1929 Pierce Arrow, all seven-passenger limousines. Chevrolets that were stretched by Fitzjohn to seat 11 passengers were soon added to expand the fleet. They operated more economically than the original fleet. As the number of passengers increased, the company switched to buying smaller Beck buses until about 1940.

While the War years brought an increasing number of passengers, the number of new buses available was reduced because

of War limitations. As a result, Peter Pan Bus Lines expanded their fleet wherever they could find buses. Buses added to the fleet at this time included three gas-powered Yellow Coaches, a pair of Fitzjohns, three Becks, two Aerocoaches and a ubiquitous Ford Transit that presumably only saw local service.

The company's first diesel-powered bus was a GM PDA3702 acquired in 1944. Records indicated that the company had grown to operate approximately 13 vehicles at this time.

This resulted in a rather diverse fleet in the mid-1940s and earned Peter Pan Bus Lines the sobriquet "Pots and Pans" from detractors, particularly Trailways and Greyhound drivers. When normalcy returned in the post-war years and buses became available again, Peter Pan began moving to a

Shown here are some Peter Pan buses displayed at one of the Bus Bash events. Peter Pan Bus Lines hosted or co-hosted four different Bus Bash events. They were held in Tuxedo, Maryland in 1982 and 1996 and in Springfield, Massachusetts in 1987 and 2001.







This GM PDA 3703 operated in the Peter Pan fleet in the post-war period. Peter Pan would continue purchasing virtually all of the GM models, including the "decks," until 1973.



In common with other operators, Peter Pan began switching to MCI coaches in 1974. Shown here is one of the first MCI MC-8 coaches that joined the fleet at that time.

more standardized fleet. With very few exceptions, the company purchased GM coaches almost exclusively for the next 25 years. In common with most major bus operators, the Peter Pan fleet included the PD4103, PD4104 and PD4106 models.

At about the mid-century mark in 1950, Peter Pan Bus Lines began outfitting its buses with white wall tires, a rather unusual procedure for bus operators. As a result, Peter Pan became known as the company "with the white wall tire fleet." In 1958, the company celebrated its 25th anniversary. Two FlixBus Starliners were purchased in 1958 and became the only FlixBuses purchased new by the company. By that time the fleet had grown to 27 coaches.

Peter Pan continued to rely on GM coaches for several more years. Typically, the company placed orders once each year for at least three to five coaches. The first of the PD4107 coaches arrived in 1966. Peter Pan moved up to 40-foot coaches when the

PD4903 became available in 1968. From there, the company embraced the PD4905 and P8M4905A models until 1973.

MCI coaches began showing up in the United States in serious numbers in the mid-1960s. They first appeared in Greyhound's fleet but soon were seen in the fleets of other operators. MCI introduced their MC-7 model in 1968 and numerous operators purchased the MC-7 to move up to the 40-foot length. Watching these developments, Peter Pan made a similar decision as many other bus operators and began to look at switching from GM to MCI coaches.

In 1974, Peter Pan purchased its first MCI coaches, a pair of the new MC-8 model coaches. The staff at Peter Pan was pleased with them and additional MCI were soon added to the fleet. Today Peter Pan continues to be an MCI customer and they dominate the Peter Pan fleet. Peter Pan has also been the first customer for new MCI models on occasion.

In 1977, Peter Pan introduced its first billboard bus, which had some of its exterior covered with special lettering and graphics. This first billboard bus was a 1975 MC-8 that advertised Canadian tourism destinations. Subsequent billboard buses took advantage of improved graphics and promoted various areas, celebrated a company anniversary, or highlighted the Peter Pan storybook characters. Many were both colorful and eye-catching.

In 1978, Peter Pan put the first wheelchair-assisted coach in service. This was a 1975 MC-8 that was equipped with a wheelchair lift by the Peter Pan staff. The company celebrated its 50th anniversary in 1983. By that time the fleet had grown to 65 coaches.

In recent years, Peter Pan has continued to buy regular orders of MCI coaches. In some cases, Peter Pan was the first company to order a new model. After the MC-8 model, Peter Pan purchased the MC-9, 96A3, 102A3 and 102B3 models. In 1993, Peter Pan became one of the

Peter Pan was the launch customer for the new MCI J4500 when it was introduced in 2001 and then returned to be the first to order the newly improved J4500 in 2013. Today, the MCI J4500 model dominates the Peter Pan fleet and new coaches continue to be added on a regular basis. Shown here are some Peter Pan buses in the new paint scheme on a multi-bus movement.





first operators to purchase the new 45-foot 102DL3 model. Purchases of the 102DL3 model continued for the next eight years when it made up the majority of the Peter Pan fleet.

The Peter Pan fleet sometimes included more than buses. A 49-seat sightseeing riverboat appropriately named *Tinker Belle* was launched in 1997. It offered cruises on the Connecticut River from Springfield's Riverfront Park. What may have been the most unusual vehicles in the fleet came in 1998 when Peter Pan introduced its Pirate Ship land and water tours. Passengers rode in British Stalwart amphibious vehicles.

Looking for a combination of MCI reliability and modern design, Peter Pan was very interested in the new J4500 model. In 2001, Peter Pan Bus Lines took delivery of the first new MCI J4500 models off the assembly line and then continued to purchase more of this same model on a regular basis. When MCI introduced the newly improved J4500 for 2013, Peter Pan Bus Lines again was the first company in line to take delivery of these coaches. 2013 marked a new milestone for Peter Pan with the purchase of 42 new buses in one year. The company continued to favor the MCI J4500 model that represents the bulk of its fleet.

Peter Pan Bus Lines continued to add new MCI J4500 coaches to its fleet in 2018.

Five new coaches were delivered in the first half of the year. They included the 2018 features but Peter Pan elected to stay with a 56-passenger interior and more leg room rather than add more seats. More new J4500 coaches were expected to be delivered later

in the year. These new coaches offer clean diesel technology and came equipped with wheelchair lifts, three-point seat belts, Wi-Fi, power outlets and a modern style restroom. Hence, Peter Pan Bus Lines is well equipped to face the future. □

The new Peter Pan paint scheme in multiple shades of green lends a modern touch to the fleet. MCI's J4500 model has dominated the Peter Pan fleet for several years now. In the background is the Naismith Memorial Basketball Hall of Fame in Springfield.



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9698 W. Judson Road • Polo, Illinois 61064

Ph: (815) 946-2341

Fx: (815) 946-2347

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